



National Finance Center Customer Notification

Date of Notification: June 3, 2010

Subject: Critical - Work Stoppage EmpowHR – Update for June 3, 2010

Database/Customer(s) Affected: EmpowHR USDA and DHS

Dear Customer:

This will serve as an update to the Customer Notification recently issued in reference to Critical - Work Stoppage EmpowHR.

Table 101 has been corrected and all 849 NOA Award actions with a 070 PINE error message have been set to “NFC Ready” for reprocessing. These documents will be exported in the regularly scheduled midday export process today (Thursday, June 3, 2010) and re-processed tonight.

No further action is necessary on these erroneously suspended documents.

If you have any questions regarding this notification, please contact NFC’s EmpowHR Help Desk at 1-888-367-6955 or EmpowHR@usda.gov.

DRA/M3/10/037

“Tip of the Week”

The Payroll/Personnel Call Center (800-981-3026) is available to assist agency Human Resources Offices from 8:00 A.M. – 4:00 P.M. (CST), Monday – Friday. If employees have any questions regarding their payroll, they should contact their agency Human Resources office.